

## MultiSpeak Version 3.0 Interoperability Assertion

Statement of Interoperable Functionality Between:

| Vendor(s)           | Product | Product Version | Role | Web Client Interfaces | Web Server Interfaces |
|---------------------|---------|-----------------|------|-----------------------|-----------------------|
| Cannon Technologies | Yukon   | 3.2             | MR   |                       | MR→CB                 |
| Exceleron Software  | PAMS    | 1.0             | CB   | MR→CB                 |                       |
| Cannon Technologies | Yukon   | 3.2             | MR   | CB→MR                 |                       |
| Exceleron Software  | PAMS    | 1.0             | CB   |                       | CB→MR                 |
| Cannon Technologies | Yukon   | 3.2             | CD   |                       | CD→CB                 |
| Exceleron Software  | PAMS    | 1.0             | CB   | CD→CB                 |                       |
| Cannon Technologies | Yukon   | 3.2             | CD   | CB→CD                 |                       |
| Exceleron Software  | PAMS    | 1.0             | CB   |                       | CB→CD                 |

### Summary:

Web Service interfaces using MultiSpeak standards were developed in order to provide Exceleron PAMS and Cannon Yukon customers with a way to provide meter readings collected in Yukon to the PAMS system and for coops to connect/disconnect customers for non-pay in PAMS using the Yukon disconnect capabilities utilizing Cannon hardware.

### Prerequisites:

AMRType in PAMS must be populated for Cannon specific meter types. If AMRType is not populated, PAMS may use Assertion 6 to retrieve all of the CD supported meters from Yukon, this will update PAMS AMRType field if not already populated.

### *Enable the Integration in YUKON*

Minimal setup is required to define a Multispeak interface in Yukon. A Multispeak setup page is provided to define the interface(s) to Exceleron PAMS. Here, one will enter the Vendor's Company and Application names, along with the URL for the Exceleron Multispeak webservices. Interfaces are enabled by checking the supported interfaces check boxes.

### *Enable the Integration in PAMS*

Minimal setup is required to define a Multispeak interface in PAMS and there is currently a setup procedure that needs to be run before web services are enabled. Contact Exceleron's MultiSpeak coordinator, Mark Cheng at 972-852-2796 to run the setup procedure.

## Specific Vendor Assertions:

**1) During the prepaid enrollment process, PAMS will request historical usage from Yukon for a specific meter.**

**Importance to user:** By allowing the CSR to view past meter usage from a specific meter, they can better help the consumer understand the concept of daily usage.

**How Achieved:** PAMS requests usage for the specified meter for a period of the last 30 days or whatever is available. Yukon will return all archived peak demand (if available) and the usage readings for the meter and date range requested. If no data is returned, PAMS will assume that there is no historical data available for the specified meter.

**2) PAMS can initiate a new reading and request latest meter readings by meter number from Yukon.**

**Importance to user:**

The utility benefits because the Customer Service Representative doesn't have to log in to a separate system to get the most recent meter reading information.

**How Achieved:**

This feature is intended to be used by Customer Service to assist in answering customer questions or in completing connect/disconnect orders.

The CSR selects the "Get Latest Reading" button on the PAMS Usage History page which initiates a new reading for the specified meter number. Upon receipt of the requested data, it is posted to the Daily Usage table. Yukon will perform a physical read of the meter and return the peak demand (if available) and current usage to the PAMS system. If a new reading is not received within the timeout period set in PAMS, then PAMS will request the last available reading from Yukon and post that reading as a substitute.

**3) PAMS can request the most recent archived usage for meters from Yukon.**

**Importance to user:** The previous day's readings are used by PAMS to calculate the energy charge that will be deducted from the prepaid balance. The default interval is set to 24 hours but can be increased or decreased as necessary.

**How Achieved:** PAMS requests the latest readings for each meter number to calculate the prepaid balance. Yukon returns the latest archived peak demand (if available) and the usage readings for each meter.

**4) PAMS can request that a specific meter or list of meters be remotely disconnected by Yukon.**

**Importance to user:** In a prepaid environment, the ability to remotely disconnect and reconnect a meter is essential because the consumer is on a pay as you go agreement.

**How Achieved:** At the point when disconnect becomes necessary, PAMS will initiate a call to Yukon with a list of meters to be disconnected. Upon completion of the disconnect process, Yukon will report the results back to PAMS. The returned status from Yukon may be “Unknown” until a full interval has passed after which the hardware will then have calculated if usage is no longer accruing in the meter. PAMS may request the state of the disconnect meter (after a full interval has passed) to retrieve a confirmed disconnect of the meter.

**5) PAMS can request that a specific meter or list of meters be remotely reconnected by Yukon.**

**Importance to user:** Upon confirmation that a disconnect account has been paid current, it is critical to get the service restored as soon as possible.

**How Achieved:** PAMS will initiate a call to Yukon with a list of meters to be reconnected. Upon completion of the reconnect process, Yukon will report the results back to PAMS using the CDxxxxx web service. The returned status from Yukon may be “Unknown” until a full interval has passed after which the hardware will then have calculated if usage is again accruing in the meter. PAMS may request the state of the disconnect meter (after a full interval has passed) to retrieve a confirmed reconnect of the meter.

**6) PAMS can request all CD supported meters from Yukon.**

**Importance to user:** The user can determine which consumers in PAMS model have meters with Cannon AMR disconnect capabilities.

**How Achieved:** PAMS calls the GetCDSupportedMeters method on the CD-CB interface supported by Yukon. AMRType of “Cannon” and TransponderID are updated in PAMS.

**Products: Yukon and PAMS**  
**Summary of Interoperability Test Results (#2A CB>MR)**

**Table 1**  
**Recommended MultiSpeak Methods**

| Method Name                       | Importance to User  | Supported by Server <sup>1</sup><br>(CB) | Supported by Client <sup>2</sup><br>(MR) | Verified Inter-operable <sup>3</sup> |
|-----------------------------------|---|--|--|--------------------------------------|
| GetMeterByAccountNumber           | Returns the requested Meter(s) data given Account Number.               | X  |  |                                      |
| GetMeterByMeterId                 | Returns the requested Meter data given meterID                          | X  |  |                                      |
| GetMeterByServLoc                 | Returns the requested Meter(s) data given Service Location.             | X  |  |                                      |
| GetMeterByMeterNo                 | Returns the requested Meter data given Meter Number.                    | X  |  |                                      |
| GetAllCustomers                   | Returns all required customer data for all customers                    | X  |  |                                      |
| GetServiceLocationByCustId        | Returns the requested Service Location data given Customer ID.          | X  |  |                                      |
| GetServiceLocationByServLoc       | Returns the requested Service Location data given Service Location ID   | X  |  |                                      |
| GetCustomerByCustId               | Returns the requested Customer if it exists.                            | X  |  |                                      |
| GetAllServiceLocations            | Returns all required Service Location data for all Service Locations    | X  |  |                                      |
| GetMeterByCustID                  | Returns the requested Meter(s) data given Customer ID                   | X  |  |                                      |
| GetServiceLocationByAccountNumber | Returns the requested Service Location data given Account Number        | X  |  |                                      |
| GetAllMeters                      | Returns all required Meter data for all Meters                          |  |  |                                      |
| GetMethods                        | Requests a list of web service methods supported by the AMR application | X  | X  | X                                    |
| PingURL                           | Queries status of the AMR application.                                  | X  | X  | X                                    |

1) Supported by Server means that the server has demonstrated in some interoperability test (not necessarily with this client) that it can support the method.

2) Supported by Client means that the client has demonstrated in some interoperability test (not necessarily with this server) that it can call the method.

3) Verified Interoperable means that both the client and server have demonstrated in this interoperability test that they can usefully transfer data using this method.

**Table 2  
Optional MultiSpeak Methods**

| <b>Method Name</b>                | <b>Importance to User</b>  | <b>Supported by Server<sup>1</sup><br/>(CB)</b> | <b>Supported by Client<sup>2</sup><br/>(MR)</b> | <b>Verified Inter-operable<sup>3</sup></b> |
|-----------------------------------|--|---|---|--|
| GetCustomerByName                 | Returns the requested Customer(s) data given First and Last name   | X   |   |  |
| GetServiceLocationByServiceType   | Returns the requested Service Location(s) data given the Service Type  |   |   |  |
| GetModifiedMeters                 | Returns all required Meter data for all Meters that have been modified since the specified sessionID   |   |   |  |
| GetDomainNames                    | Enables systems to exchange information about application-specific or installation-specific lists of information, such as the lists of counties for this installation or the list of serviceStatusCodes used by the server | X   |   |  |
| GetCustomerByMeterNo              | Returns the requested Customer data given a Meter Number   | X   | X   |  |
| GetCustomerByDBAName              | Returns the requested Customer given the Doing Business As (DBA) name  |   |   |  |
| ModifyCBDDataForMeter             | Allows MR to Modify CB data for a single Meter.  |   |   |  |
| GetServiceLocationByLoadGroup     | Returns the requested Service Location(s) data for a given Load Group  |   |   |  |
| GetServiceLocationByGridLocation  | Returns the requested Service Location(s) data given a single Grid Location  | X   |   |  |
| GetServiceLocationByMeterNo       | Returns the requested Service Location data given the meter number of a meter served at that location  | X   | X   |  |
| GetServiceLocationByShutOffDate   | Returns the requested Service Location(s) data given the Service ShutOff Date  |   |   |  |
| HistoryLogChangedNotification     | MR Notifies CB of a change in the History Log by sending the changed historyLog object   |   |   |  |
| ReadingChangedNotification        | MR Notifies CB of a change in Meter Reads by sending the changed meterRead objects   | X   | X   | X  |
| GetDomainMembers                  | Enable systems to exchange information about application-specific or installation-specific lists of information, such as the lists of counties for this installation or the list of serviceStatusCodes used by the server  | X   |   |  |
| GetModifiedServiceLocations       | Returns all required Service Location data for all Service Locations that have been modified since the specified sessionID   |   |   |  |
| GetServiceLocationByPhaseCode     | Returns the requested Service Location(s) data given the Phase   |   |   |  |
| GetServiceLocationByServiceStatus | Returns the requested Service Location(s) data given the Service Status  |   |   |  |
| ModifyCBDDataForCustomer          | Allow MR to Modify CB data for a specific customer   |   |   |  |
| GetModifiedCustomers              | Returns all required customer data for all customers that have been modified since the specified sessionID   |   |   |  |
| GetMeterByAMRType                 | Returns the requested Meter(s) data given AMR Type.  | X   |   |  |
| ModifyCBDDataForServiceLocation   | Allow MR to Modify CB data for the Service Location  |   |   |  |

1) Supported by Server means that the server has demonstrated in some interoperability test (not necessarily with this client) that it can support the method.

2) Supported by Client means that the client has demonstrated in some interoperability test (not necessarily with this server) that it can call the method.

3) Verified Interoperable means that both the client and server have demonstrated in this interoperability test that they can usefully transfer data using this method.

**Products: Yukon and PAMS**  
**Summary of Interoperability Test Results (#2A MR>CB)**

**Table 3**  
**Recommended MultiSpeak Methods**

| Method Name                         | Importance to User   | Supported by Server <sup>1</sup> (MR) | Supported by Client <sup>2</sup> (CB) | Verified Inter-operable <sup>3</sup> |
|-------------------------------------|--|---------------------------------------|---------------------------------------|--------------------------------------|
| CustomerChangedNotification         | CB Notifies MR of a change in the Customer object by sending the changed customer object |                                       | X                                     |                                      |
| GetAMRSupportedMeters               | Returns all meters that have AMR   | X                                     | X                                     | X                                    |
| GetHistoryLogByMeterNo              | Returns History Log Data for a given MeterNo and Date Range                              |                                       | X                                     |                                      |
| GetHistoryLogsByDate                | Returns History Log Data for a all Meters Given a Date Range                             |                                       | X                                     |                                      |
| GetHistoryLogsByDateAndEventCode    | Returns History Log Data for a all Meters Given the eventCode and a Date Range           |                                       | X                                     |                                      |
| GetHistoryLogsByMeterNoAndEventCode | Returns History Log Data for a given MeterNo, eventCode and Date Range                   |                                       | X                                     |                                      |
| InitiateMeterReadByMeterNumber      | CB requests a new meter reading from MR, on meters selected by meter number.             | X                                     | X                                     | X                                    |
| GetReadingsByDate                   | Returns Reading Data for All Meters Given a Date Range                                   |                                       |                                       |                                      |
| GetLatestReadingByMeterNo           | Returns Meter Reading Data for a given MeterNo and Date Range                            | X                                     | X                                     | X                                    |
| GetReadingsByMeterNo                | Returns Meter Reading Data for a given MeterNo and Date Range                            | X                                     | X                                     | X                                    |
| IsAMRMeter                          | Return true if given meterNo has AMR   | X                                     |                                       |                                      |
| MeterAddNotification                | CB Notifies MR to Add the associated Meter(s).   | X                                     | X                                     |                                      |
| MeterChangedNotification            | CB Notifies MR of a change in the Meter object by sending the changed meter object.      |                                       | X                                     |                                      |
| MeterRemoveNotification             | CB Notifies MR to remove the associated Meter(s).  | X                                     | X                                     |                                      |
| ServiceLocationChangedNotification  | CB Notifies MR of a change in the Service Location                                       | X                                     | X                                     |                                      |
| GetMethods                          | Requests a list of web service methods supported by the Customer Billing program.        | X                                     | X                                     | X                                    |
| PingURL                             | Queries status of the Customer Billing program.  | X                                     | X                                     | X                                    |

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2) Supported by Client means that the client has demonstrated in some interoperability test (not necessarily with this server) that it can call the method.

3) Verified Interoperable means that both the client and server have demonstrated in this interoperability test that they can usefully transfer data using this method.

**Table 4  
Optional MultiSpeak Methods**

| <b>Method Name</b>         | <b>Importance to User</b>  | <b>Supported by Server<sup>1</sup><br/>(MR)</b> | <b>Supported by Client<sup>2</sup><br/>(CB)</b> | <b>Verified Inter-operable<sup>3</sup></b> |
|----------------------------|--|---|---|--|
| CancelDisconnectedStatus   | CB Notifies MR of Meters that should be removed from disconnected status.(i.e. made active).   | X   | X   |  |
| CancelPlannedOutage        | Notify MR of Cancellation of Planned Outage Given a List of MeterNumbers   |   |   |  |
| CancelUsageMonitoring      | Notify MR of Cancellation Of Zero Usage Monitoring.(ie Move Ins).  | X   | X   |  |
| GetDomainMembers           | Enable systems to exchange information about application-specific or installation-specific lists of information, such as the lists of counties for this installation or the list of serviceStatusCodes used by the server  |   |   |  |
| GetDomainNames             | Enable systems to exchange information about application-specific or installation-specific lists of information, such as the lists of counties for this installation or the list of serviceStatusCodes used by the server. |   |   |  |
| GetModifiedAMRMeters       | Returns all meters that support AMR and that have been modified since the specified sessionID  |   |   |  |
| GetReadingsByBillingCycle  | Returns all required Reading Data for a given BillingCycle and Date Range  |   |   |  |
| InitiateDisconnectedStatus | CB Notifies MR of Meters that have been disconnected and no AMR reading is expected.   | X   | X   |  |
| InitiatePlannedOutage      | Notify MR of Planned Outage Meters Given a List of MeterNumbers and Start and End Dates of the Outage  |   |   |  |
| InitiateUsageMonitoring    | Notify MR of Meters Where Zero Usage is Expected.(ie Move outs).   | X   | X   |  |

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2) Supported by Client means that the client has demonstrated in some interoperability test (not necessarily with this server) that it can call the method.

3) Verified Interoperable means that both the client and server have demonstrated in this interoperability test that they can usefully transfer data using this method.

**Products: Yukon and PAMS**  
**Summary of Interoperability Test Results (#2A CD>CB)**

**Table 5**  
**Recommended MultiSpeak Methods**

| Method Name                        | Importance to User   | Supported by Server <sup>1</sup><br>(CD) | Supported by Client <sup>2</sup><br>(CB) | Verified Inter-operable <sup>3</sup> |
|------------------------------------|--|--|--|--------------------------------------|
| CustomerChangedNotification        | CB Notifies MR of a change in the Customer object by sending the changed customer object |  | X  |                                      |
| GetCDSupportedMeters               | Returns all meters that have AMR   | X  | X  | X                                    |
| InitiateConnectDisconnect          | CB requests a disconnect state changednew meter reading from CD, on CDEvent meterIds.    | X  | X  | X                                    |
| GetCDMeterState                    | Returns the disconnect state of a meter.   | X  | X  | X                                    |
| MeterChangedNotification           | CB Notifies MR of a change in the Meter object by sending the changed meter object.      |  | X  |                                      |
| ServiceLocationChangedNotification | CB Notifies MR of a change in the Service Location                                       | X  | X  |                                      |
| GetMethods                         | Requests a list of web service methods supported by the Customer Billing program.        | X  | X  | X                                    |
| PingURL                            | Queries status of the Customer Billing program.  | X  | X  | X                                    |

1) Supported by Server means that the server has demonstrated in some interoperability test (not necessarily with this client) that it can support the method.

2) Supported by Client means that the client has demonstrated in some interoperability test (not necessarily with this server) that it can call the method.

3) Verified Interoperable means that both the client and server have demonstrated in this interoperability test that they can usefully transfer data using this method.

**Table 6  
Optional MultiSpeak Methods**

| <b>Method Name</b>  | <b>Importance to User</b>  | <b>Supported by Server<sup>1</sup><br/>(CD)</b> | <b>Supported by Client<sup>2</sup><br/>(CB)</b> | <b>Verified Inter-operable<sup>3</sup></b> |
|---------------------|--|---|---|--|
| GetDomainMembers    | Enable systems to exchange information about application-specific or installation-specific lists of information, such as the lists of counties for this installation or the list of serviceStatusCodes used by the server  |   |   |  |
| GetDomainNames      | Enable systems to exchange information about application-specific or installation-specific lists of information, such as the lists of counties for this installation or the list of serviceStatusCodes used by the server. |   |   |  |
| GetModifiedCDMeters | Returns all meters that support AMR and that have been modified since the specified sessionID  |   |   |  |

1) Supported by Server means that the server has demonstrated in some interoperability test (not necessarily with this client) that it can support the method.

2) Supported by Client means that the client has demonstrated in some interoperability test (not necessarily with this server) that it can call the method.

3) Verified Interoperable means that both the client and server have demonstrated in this interoperability test that they can usefully transfer data using this method.

**Summary of Interoperability Test Results**  
**Interface #5**  
**CB → CD**

**Table 7**  
**Recommended MultiSpeak Methods**

| <b>Method Name</b>                | <b>Importance to User</b>   | <b>Supported by Server<sup>1</sup><br/>(CB)</b> | <b>Supported by Client<sup>2</sup><br/>(CD)</b> | <b>Verified Inter-operable<sup>3</sup></b> |
|-----------------------------------|---|---|---|--|
| GetMethods                        | Requests a list of methods supported by the server.                   | X   | X   | X  |
| PingURL                           | Verifies that the server is running and reachable.                    | X   | X   | X  |
| GetAllServiceLocations            | Returns all required Service Location data for all Service Locations  |   |   |  |
| CDStateChangedNotification        | Notifies a change in connect/disconnect state change.                 | X   | X   | X  |
| GetServiceLocationByCustID        | Returns the requested Service Location data given Customer ID.        | X   |   |  |
| GetServiceLocationByServLoc       | Returns the requested Service Location data given Service Location ID | X   |   |  |
| GetAllCustomers                   |   | X   |   |  |
| GetAllMeters                      | Returns all required customer data for all customers                  | X   |   |  |
| GetMeterByAccountNumber           | Returns all required Meter data for all Meters                        | X   |   |  |
| GetServiceLocationByAccountNumber | Returns the requested Service Location data given Account Number      |   |   |  |
| GetMeterByServLoc                 | Returns the requested Meter(s) data given Service Location.           |   |   |  |
| GetMeterByMeterNo                 | Returns the requested Meter data given Meter Number.                  | X   |   |  |
| GetMeterByCustID                  | Returns the requested Meter(s) data given Customer ID                 | X   |   |  |
| GetCustomerByCustID               | Returns the requested Customer if it exists.                          | X   |   |  |
| GetMeterByMeterID                 | Returns the requested Meter data given meterID                        | X   |   |  |

**Table 8  
Optional MultiSpeak Methods**

| <b>Method Name</b>                | <b>Importance to User</b>  | <b>Supported by Server<sup>1</sup> (CB)</b> | <b>Supported by Client<sup>2</sup> (CD)</b> | <b>Verified Inter-operable<sup>3</sup></b> |
|-----------------------------------|--|---|---|--|
| GetModifiedServiceLocations       | Returns all required Service Location data for all Service Locations that have been modified since the specified sessionID           |   |   |  |
| getModifiedCustomers              | Returns all required customer data for all customers that have been modified since the specified sessionID                           |   |   |  |
| getServiceLocationByServiceStatus | Returns the requested Service Location data given Service Location ID  |   |   |  |
| GetDomainMembers                  | The client requests from the server a list of names of domains supported by the server.  |   |   |  |
| GetDomainNames                    | Requests the domains (lists of fixed information, such as the counties served, or the acceptable statusCodes for this installation). |   |   |  |
| GetCustomerByName                 | Returns the requested Customer(s) data given First and Last name   | X   |   |  |
| ModifyCBDDataForCustomer          | Allow MR to Modify CB data for a specific customer   |   |   |  |
| GetCustomerByMeterNo              | Returns the requested Customer data given a Meter Number   | X   |   |  |
| GetModifiedMeters                 | Returns all required Meter data for all Meters that have been modified since the specified sessionID                                 |   |   |  |
| GetServiceLocationByMeterNo       | Returns the requested Service Location data given the meter number of a meter served at that location                                |   |   |  |
| ModifyCBDDataForMeter             | Allows MR to Modify CB data for a single Meter.  |   |   |  |
| GetCustomerByDBAName              | Returns the requested Customer given the Doing Business As (DBA) name  | X   |   |  |
| ModifyCBDDataForServiceLocation   | Allow MR to Modify CB data for the Service Location  |   |   |  |
| GetServiceLocationByGridLocation  | Returns the requested Service Location(s) data given a single Grid Location  |   |   |  |

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3) Verified Interoperable means that both the client and server have demonstrated in this interoperability test that they can usefully transfer data using this method.

Certified by:

For Cannon Technologies/Cooper Power Systems:



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Senior Software Developer  
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Date : 01/26/2007\_\_\_\_\_

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Date : 01/26/2007\_\_\_\_\_

Assertions Verified by:



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Name: Hannu Huhdanpaa

MultiSpeak Testing Agent  
Title

UISOL, Inc...  
Testing Agent

Date : 01/26/2007

Disclaimer:

The assertions made in this document are statements of the vendors offering the two products listed above. The Testing Agent has observed the software performing the tasks described in these vendor assertions.

Neither NRECA, Cornice Engineering, Inc. (MultiSpeak Project Coordinator), nor UISOL, Inc, acting on behalf of NRECA, makes any warranty or guarantee that the software will perform as described in this assertion when installed at any specific utility. Furthermore, neither NRECA, Cornice Engineering, Inc., nor UISOL, Inc. makes any warranty or guarantee that the software described will be suitable for any specific purpose or need.

As used herein, the word *verify* shall mean an expression of the Testing Agent's professional opinion to the best of its information, knowledge and belief, and does not constitute a warranty or guarantee by NRECA or the Testing Agent.