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For Immediate Release:

NISC and Milsoft Successfully Interoperate DisSPatch OMS[®] and iVUE[®] Customer Care and Billing System via MultiSpeak[®]

ARLINGTON, VIRGINIA—NISC and Milsoft successfully passed interoperability tests for the interface between iVUE Customer Care and Billing System and DisSPatch Outage Management System in compliance with MultiSpeak[®] 3.0 standards.

The integration provides utilities two-way, real-time requests for current customer financial data, current outage status, historical outage data, outage detection, outage alerts, disconnects for non-pay, phone updating, billing and service address updates, meter change notifications and other real-time events. Real-time data can be displayed from within NISC's iVUE Customer Care and Milsoft's DisSPatch outage management screens.

About NISC

National Information Solutions Cooperative (NISC) is an information technology company that develops, implements and supports software and hardware solutions for our Members/Customers. We deliver advanced solutions, services and support to more than 550 energy and telecommunications Members in 47 states, American Samoa and Canada. NISC is an industry leader providing Information Technology (IT) solutions for consumer and subscriber billing, accounting, engineering and operations, e-solutions, automated mailroom services, bill printing, third-party integration as well and more than 75 other IT solutions. For more information, please visit www.nisc.coop.

About Milsoft

Milsoft Utility Solutions has provided powerful software for power system professionals for more than two decades. Electric utilities can pick from a suite of solutions including Electric T&D Modeling and Analysis, Outage Management, Electric Utility GIS & Field Engineering, and Interactive Voice Response. Milsoft's support and service is simply outstanding and unwavering. Milsoft leads its industry with a customer base of more than 1,000 electrical utilities, educational institutions and consultants in the United States and abroad. For more information, please visit <https://www.milsoft.com>

About MultiSpeak

The MultiSpeak Specification is an industry-wide software standard that facilitates interoperability of diverse business and automation applications used in electric utilities. It has been developed and maintained by a collaboration of NRECA and the over 100 software vendors, consultants and utilities that are members of the MultiSpeak Initiative.

www.multispeak.org